মিউচুয়াল ট্রাস্ট ব্যাংক পিএলসি
Mutual Trust Bank PLC
you can bank on us

Frequently Asked Questions (FAQ)

Complimentary MTB Air Lounge Access with MTB Student File Services

1. **Who is eligible to receive complimentary access to MTB Air Lounge?**
    - Any student who opens a Student File with MTB is eligible to receive complimentary access to MTB Air Lounge.

2. **How can one avail of this service?**
    - Upon opening a Student File, the student will receive MTB Air Lounge access pass from the student center.
    - Presentation of this pass will grant access to the MTB Air Lounge situated at Hazrat Shahjalal International Airport, Dhaka.

3. **How many times can a student use this pass?**
    - This pass is valid for one-time use only, specifically when the student is departing abroad for higher studies for the first time.

4. **Are there any provisions for the student's companion?**
    - One (1) companion accompanying the student will be eligible to access the lounge, subject to a reduced fee of BDT 1,000 (One Thousand BDT).

5. **Is it possible for a student to transfer this pass to someone else?**
    - This pass is non-transferable.

6. **Where inquiries should be directed?**
    - For any queries or assistance, please do not hesitate to contact us at **16219** or via email at studentbanking@mutualtrustbank.com